



RICHARD TOCK

October 1, 2003

Mr. Chuck Mazzola
Pro Shop Millwork & Design
336 SE 9th Street
Bend, OR 97702

Dear Chuck,

My season is coming to a close and this year was the most stressed and chaotic golf season I have had in 31 years. But the construction is now over and my punch list is getting shorter.

I wish to thank you for making my job easier this Spring when it came to designing and installing the golf shop fixtures at Ozaukee Country Club. You took the time and effort on short notice and provided a quality and a beautiful look for the golf shop. It could never have been done without your help and willingness to work closely with the construction management.

I must tell you, everyone, I mean everyone loves the look of the golf shop. We moved in around June 20th and of course it took a week or so to get it looking suitable for business, but from then on it has given the golf shop area a whole new feel of first class and eloquence. I can't thank you enough for all your help in making this happen.

I would recommend you and your company to anyone in the golf business without reservation.

I will stop in to see you at the merchandise show in Orlando this winter. If you ever need anything from me please feel free to call. Thank you again.

Sincerely,

Richard Tock